



# Donor FAQs

## **What is the Fremont Area Big Give?**

The Fremont Area Big Give is a 24-hour online giving event organized by the Fremont Area Community Foundation to grow philanthropy in the Greater Dodge County area. This year's event is scheduled for May 8, 2018. Our goal is to increase public awareness of the impact local nonprofits make in addressing our area's social challenges, bring nonprofits and donors together, expand online giving, connect people to the causes that matter to them most and, of course, make giving FUN. By turning giving into a shared experience, we can move the Fremont area forward, together!

## **Who can make a donation?**

Anyone can donate and support the work of registered nonprofit organizations at [www.FremontAreaBigGive.org](http://www.FremontAreaBigGive.org).

## **How can I make a donation?**

Donations can be made to any registered organization at [www.FremontAreaBigGive.org](http://www.FremontAreaBigGive.org) beginning April 30th through 11:59 p.m. May 8th. You can search for an organization by name, keyword or service area (zip code). Each organization will have a donation page on [www.FremontAreaBigGive.org](http://www.FremontAreaBigGive.org) where you can view its mission and services. Online donations can be made via credit card and check. Checks must be entered via the E-Check process at checkout.

## **What credit cards will be accepted at [www.FremontAreaBigGive.org](http://www.FremontAreaBigGive.org)?**

Accepted credit cards are Visa, MasterCard and Discover.

## **Can I make a cash donation?**

Yes. Cash donations will be accepted and require an Offline Donation Sheet. Cash donations can be made at any giving station (see list of giving stations at [www.FremontAreaBigGive.org/events](http://www.FremontAreaBigGive.org/events)) or at any participating nonprofit.

**Is my gift tax-deductible?** Donations made through Fremont Area Big Give are 100% tax-deductible. Gifts cannot be designated for specific programs.

## **Is there a minimum donation? Is there a maximum donation?**

The minimum donation is \$10. There is no maximum donation.

## **Can I give to more than one organization?**

Yes. You may make multiple donations with one transaction to registered organizations. For your security, payment information is not saved. Donors who wish to make additional gifts later will be asked to re-enter payment information.

**Which organizations are participating in Fremont Area Big Give?**

A complete list of participating organizations can be found on the FremontAreaBigGive.org homepage under the “Discover Nonprofits” button. Nonprofit status and IRS compliance have been verified for each organization.

**How much of my donation will go to the nonprofit?**

The organization(s) will receive the full donation less a processing fee of up to 5%; however, you are provided the option to help cover this fee during the online checkout. The Fremont Area Community Foundation does not receive fees of any kind for the Fremont Area Big Give. Accepted credit cards are Visa, MasterCard, and Discover.

**Can I make a donation using my phone?**

Yes. FremontAreaBigGive.org supports a mobile-optimized platform that makes donating from your smart phone a snap.

**When will the nonprofit know about my donation?**

Your nonprofit organization will receive notice of online donations in real-time and will have access to a full online donation report during and after the Fremont Area Big Give Day. You also have the option to give anonymously if you choose to do so. Every effort will be made to disburse donations to nonprofit organizations within 60 days of the event.

**Is my gift safe and secure?** Yes. The Fremont Area Big Give site is powered by CiviCore, and is a secure PCI-Level 1 compliant site for donating to your favorite charities. For your security, payment information is not saved. You can be sure your personal information is protected when you donate through FremontAreaBigGive.org.

**Beyond a donation, how can I support my favorite nonprofit this day?**

After you have made your donation, you can spread the word among your own friends and networks about the Fremont Area Big Give and the good work nonprofits do in our communities. Click the “SHARE” button after you donate to let others on Facebook and Twitter know that you participated in the Fremont Area Big Give! Your favorite nonprofit may also have an online media campaign, promotional event, or other ideas to promote the day.

**I have a Donor-Advised Fund at the Fremont Area Community Foundation. Can I use it for Fremont Area Big Give?** Yes! Simply notify the Community Foundation if you’d like to use your Donor-Advised Fund and we’ll transfer the funds for you on May 8<sup>th</sup>. Grants from Donor-Advised Funds are not subject to processing fees so nonprofits will receive 100% of each DAF grant.

**How will I be recognized as a donor?**

Once you’ve provided your email address, you will receive an immediate thank you and tax receipt from FremontAreaBigGive.org. Participating organizations are asked to recognize donors as well. Donors who choose to create an account can login to FremontAreaBigGive.org anytime to reprint a gift receipt. Anonymous donors will receive a tax receipt from FremontAreaBigGive.org, but will not receive a tax acknowledgment directly from the individual organization. Donors who deliver gifts in person will receive a tax receipt by May 31<sup>st</sup>.

**Does it cost anything to give to a registered organization(s) with Fremont Area Big Give?**

There is no fee to you as a donor. Your donation will be subject to standard credit card fees and a CiviCore online processing fee. These fees will be withheld from the final disbursement to the participating nonprofit organizations.

**Who will receive my contact information?**

Unless you elect to make your donation anonymously, organizations you support during the FremontAreaBigGive.org will receive your contact and gift information. Donor information is used to acknowledge donors for their support. As site administrators, the Fremont Area Community Foundation will have administrative oversight of all donor information received in conjunction with the Fremont Area Big Give event.

**Who is behind the Fremont Area Big Give?**

While the Big Give is underwritten and organized by the Fremont Area Community Foundation, many area businesses and individuals are committed to its success! Fremont Area Big Give Pacesetters and Partners have provided sponsorship dollars to be awarded throughout the 24-hour day of giving in participation and hourly prizes.

**If I have other questions, who should I contact?** Please e-mail [info@facfoundation.org](mailto:info@facfoundation.org) with any questions or call the Fremont Area Community Foundation at (402) 721-4252.